




# New Philadelphia City Health Department


## 2023 ANNUAL REPORT



 [www.newphilaoh.com/Health-Department](http://www.newphilaoh.com/Health-Department)

 [www.facebook.com/NewPhilaHD](https://www.facebook.com/NewPhilaHD)

 150 E. High Ave, New Philadelphia

 330.364.4491, ext. 1208



# MISSION, VISION & VALUES

## MISSION

New Philadelphia City Health Department improves the health of our community by preventing disease, promoting healthy living, and protecting against public health threats through education, policies, programs, and partnerships.

The NPCHD Mission Statement reflects our purpose for being. It answers the questions: What NPCHD does, how NPCHD does the things we do and why NPCHD does the things we do.

The NPCHD Vision Statement reflects our goals for the future and the impact we aim to make on the community. It represents an ideal future that is relevant to NPCHD and makes sense as part of the NPCHD 'brand'.

## VISION

- Preventing disease
- Promoting healthy living
- Protecting against public health threats

## CORE VALUES

**N**urturing health and wellness to prevent disease, to promote healthy living and to protect against public health threats.

**P**roviding professionalism, honesty, integrity, and competency in all interactions.

**C**ommunity collaboration and partnership, respecting everyone who interacts with us in any capacity.

**H**ealth equity for all. Everyone should have the opportunity to attain their highest level of health, regardless of social or demographic factors.

**D**edication to the community, the people and our mission.

The NPCHD Core Values inform others, including customers and staff, of what principles are most important to NPCHD.



## FROM THE HEALTH COMMISSONER DESK

Healthy Greetings All,

In 2023, our health department emerged from our public health response to the global COVID-19 pandemic, managing the smaller number of cases with expertise. Looking back to the year 1854, when our health department was first established, one can only imagine what diseases and outbreaks our department must have seen through those 169 years! Nothing could have prepared our health department for the day-to-day stressors and multitude of events the pandemic brought about. As difficult as the COVID-19 response was, NPCHD and our community partners stepped up to the challenges. And, as we resumed our public health programs and services, NPCHD took time to reflect on lessons learned.

To strengthen our presence in the development of public health policy, in May 2023, we had the opportunity to meet with U.S. Senator Sherrod Brown by participating in a PACT ACT roundtable where we were able to learn of federal legislature to help Veterans. In July 2023, we met with Ohio Senator Al Ladis to discuss new, emerging, and ongoing threats to our residents including mental health and addiction issues.

In 2023, we started two new community outreach programs, expanding our reach into the community. NPCHD partnered with the Stark-Tuscarawas-Wayne Recycling District to offer a free, ongoing, community-wide tire disposal program, where from June-December 2023, we collected and safely disposed 1646 tires from the environment. We also started our child passenger safety program, with two nationally certified child passenger technicians available to offer free car seat checks in both English and Spanish languages. Both of these community outreach programs will continue in 2024.

We continued to use the Tuscarawas County Health Assessment and Health Improvement Plans that were developed with our community stakeholders to guide our actions to address the top health issues in the City of New Philadelphia. We updated our department's Strategic Plan and defined strategic priority areas. The Strategic Plan is closely linked to our Performance Mangement, Quality Improvement and Workforce Development Plans.

New Philadelphia City Health Department (NPCHD) had its virtual and in-person site visits in 2023 from the National Public Health Accreditation Board (PHAB) site visitors. This was the final step toward our health department's long pursuit toward achieving national accreditation status. We await the final decision in March 2024.

In 2024, I want to use the lesson we learned in 2023 and continue to offer our many high- quality programs and services to help improve the health and lives of our residents. Lastly, I want to thank every member of my staff for going above and beyond during this very difficult time a pandemic... and every day. You all shine!

Vickie Ionno RN,  
NPCHD Health Commissioner



## The 10 Essential Public Health Services

The 10 Essential Public Health Services provide a framework for public health to protect and promote the health of all people in all communities. To achieve equity, the Essential Public Health Services actively promote policies, systems, and overall community conditions that enable optimal health for all and seek to remove systemic and structural barriers that have resulted in health inequities. NPCHD strives to incorporate the 10 Essential Public Health Services in all of the work it does.

NPCHD works in countless ways to improve the health and well-being our community. Public health can be individual, environmental or community based. Often public health programs focus on epidemic disease control, sanitation and hygiene, water and food safety, immunization against infection, improvement in health behaviors, and education on a variety of public health topics.

For more information about the work NPCHD does, explore our website:

[www.newphilaoh.com/Health-Department](http://www.newphilaoh.com/Health-Department)

Source: CDC [www.cdc.gov/publichealthgateway/publichealthservices/essentialhealthservices.html](http://www.cdc.gov/publichealthgateway/publichealthservices/essentialhealthservices.html)

# Public Health Policy

## U.S. SENATOR SHERROD BROWN

In May 2023, NPCHD Health Commissioner Vickie Ionno, RN, Director of Nursing Nichole Bach, BS, RN and Workforce Development Coordinator Dana Fischio, MPH, MBA, REHS participated in a PACT ACT Roundtable facilitated by U.S. Senator Sherrod Brown.



The PACT ACT is new legislation that expands Veterans Administration health care and benefits for Veterans exposed to burn pits, Agent Orange and other toxic substances. The Roundtable gave NPCHD the opportunity to learn more about specific hardships affecting the health of some of our vulnerable community members while having the opportunity to discuss the resources available at NPCHD.

Source: Times Reporter <https://www.timesreporter.com/story/news/local/2023/05/26/sherrod-brown-holds-forum-on-pact-act-help-for-veterans/70251405007/>

## OHIO SENATOR AL LANDIS



In July 2023, NPCHD staff and Mayor & Board of Health President Joel Day met with Ohio Senator Al Landis to discuss public health policy and public health funding in Ohio with Ohio Senator Al Landis.

NPCHD staff were able to discuss new, emerging and ongoing threats in the public health including mental health and addiction and their effects on the greater New Philadelphia community and the chronic underfunding of public health in Ohio. Senator Landis was able to provide

invaluable insight into the inner workings of the Ohio General Assembly and how NPCHD can continue to influence public health policy in the State of Ohio. We remain grateful for the opportunity to speak with Senator Landis and his continued support.

## NPCHD BOARD OF HEALTH

NPCHD Environmental Health staff continued work on its Operations & Maintenance (O&M) program, passing regulations with the NPCHD Board of Health to begin implementing the state mandated program for private sewage treatment systems.

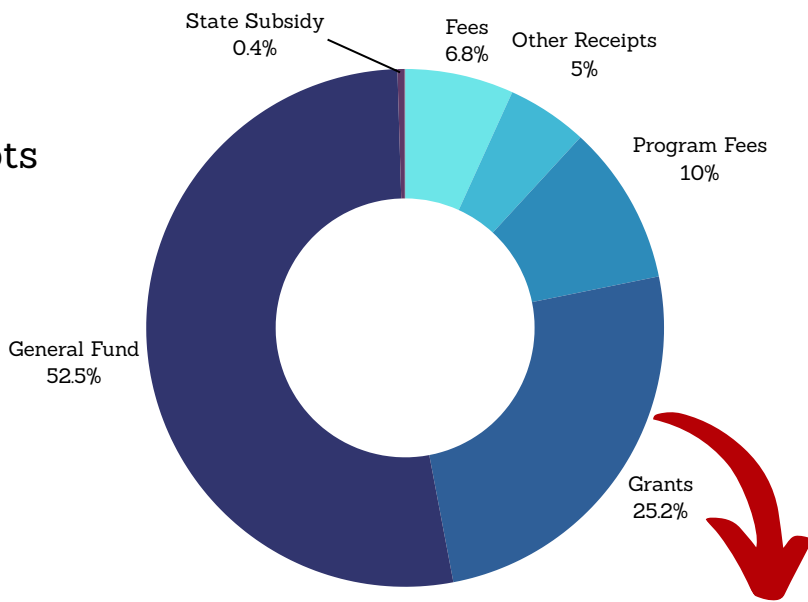


# Financial Report

## FINANCIAL STEWADSHIP

Sound financial stewardship is the strategic planning, organizing, and controlling of financial undertakings. It ensures resources are used wisely, risks are managed and, goals are met efficiently. Good financial stewardship paves the way for stability and is a key priority of NPCHD.

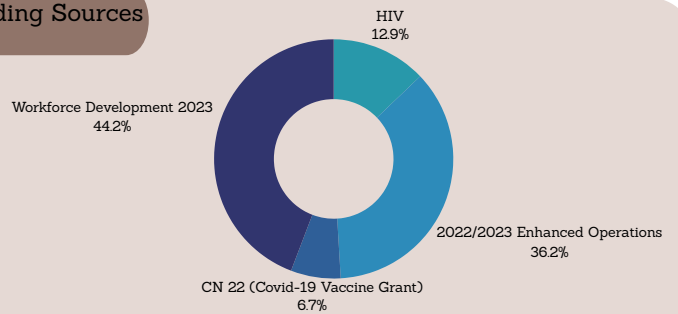
### Receipts



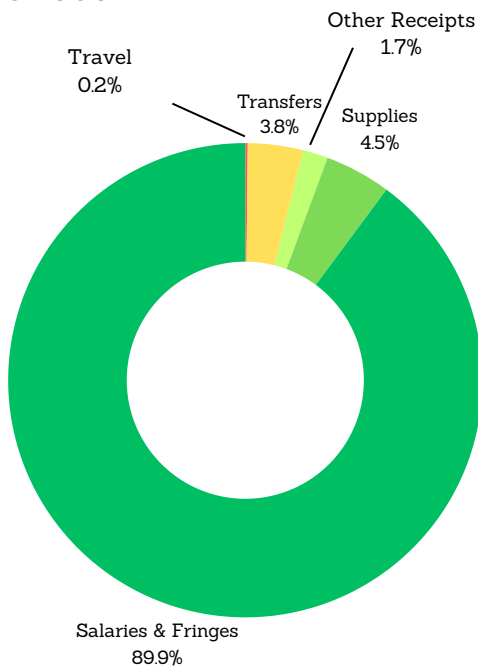
Receipts	
Fees	\$50,207.18
Other Receipts	\$37298.09
Program Fees	\$73,752.00
Grants	\$186,308.56
General Fund	\$388179.94
State Subsidy	\$3234.40
Contracts*	\$288.23

\*Contracts not included in graph

### Grant Funding Sources



### Expenses

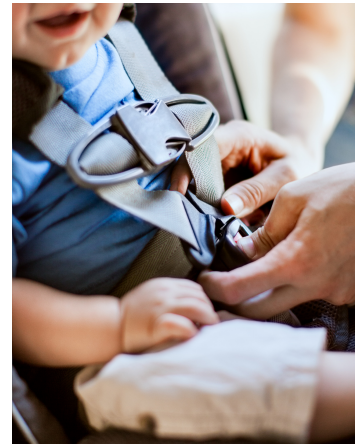


Expenses	
Travel	\$1,303.53
Transfers	\$29,751.38
Other Expenses	\$13,478.37
Supplies	\$35,519.63
Salaries/Fringes	709,215.49

# New Programs Spotlight

## COMMUNITY OUTREACH

In 2023, NPCHD Director of Nursing Nichole Bache, BS, RN and Bilingual Health Educator Itati Lopez, ASW completed an intensive training program to become certified Child Passenger Safety Technicians.



Did you know that road injuries are the leading cause of preventable deaths and injuries to children in the United States? Correctly used child safety seats can reduce the risk of death by as much as 71%. More than half of car seats are not used or installed correctly.

NPCHD nationally certified child passenger safety technicians are available by appointment to assist the community in both English and Spanish languages to ensure proper installation of car seats with the goal of decreasing childhood injury and fatality caused by the misuse of car seats. Looking forward to 2024, NPCHD plans to offer free car seat checkups at community events. NPCHD also offers FREE car seats for those who qualify. Give us a call at 330-364-4491 ext. 1208 to learn more.

Source: Safe Kids Worldwide [www.safekids.org/car-seat](http://www.safekids.org/car-seat)

## ENVIRONMENTAL HEALTH



In 2023, the NPCHD Environmental Health Division partnered with the Stark- Tuscarawas-Wayne Recycling District to offer a FREE ongoing tire disposal program.

Recycling tires helps keep them off the streets and out of ditches. Tires that are illegally dumped or exposed to the elements can become a breeding ground for mosquitoes which can carry disease.

To dispose of tires with NPCHD:

- Appointments are required. Please call us at 330-364-4491 ext. 1206 for more information or to schedule an appointment.
- All on or off-rim tires for PERSONAL vehicles and home equipment like passenger, light truck, lawn mower, ATV, bicycle, and motorcycle tires are accepted.
- Residents are permitted to dispose of up to 10 tires per person, per year.
- By law, you may only transport 10 tires or less at a time.
- You must have your state issued ID with you.

Source: Stark-Tuscarawas-Wayne Rescycling District [www.timetorecycle.org/2023/06/30tire-recycling/](http://www.timetorecycle.org/2023/06/30tire-recycling/)

# Division Highlights



## CLINICAL DIVISION

The NPCHD Clinical Division is responsible for a number of programs and services including adult and child immunizations, medically handicapped children's services (CMH), HIV, hepatitis C and tuberculosis testing and communicable disease investigations. For more information about NPCHD communicable disease investigations, please refer to the NPCHD 2023 Annual Summary of Communicable Diseases for more information:

2023 NPCHD Clinical Division highlights include:

- 2545 vaccinations given (not including COVID-19 vaccinations), an increase of 14.74% over 2022, building resilience within our communities.
- Vaccinated patients from 31 unique zip codes (10 different counties represented), showing the impact NPCHD provides to the community and areas beyond its borders.
- 29.4% increase in new and returning Hispanic patients over 2022, reducing health inequalities within our communities.
- Added multiple new vaccines for our patients, including RSV and Prevnar 20 vaccines for adults and children, increasing our services provided to the community.
- Became a Project DAWN program site. Project DAWN is a network of opioid overdose education and naloxone (Narcan) distribution programs coordinated by the Ohio Department of Health aimed at preventing opioid overdoses and promoting harm reduction. NPCHD distributed 63 Project Dawn kits in 2023 with 4 known reversals occurring from use of the kits.

2023 NPCHD Clinical Division Community Outreach activities included partnering with:

- Dover-New Philadelphia Kiwanis Club to speak about National Public Health Week and public health nursing.
- Tuscarawas County Library Main Campus for a presentation titled 'Narcan: Be a Hero. Be Prepared' where participants in the program were trained on basic naloxone administration and offered a Free Project Dawn Kit.
- New Philadelphia City Fire Department at their Fire Safety Open House where we provided free blood pressure checks and Project Dawn Kits.
- East Central Ohio Educational Services at their 23rd annual Family Reading Festival where we encouraged children to find ways to increase their physical activity, a key strategic plan of action identified in the Tuscarawas County 2022-2023 Community Health Improvement Plan.





# Division Highlights



## ENVIRONMENTAL HEALTH DIVISION

The NPCHD Environmental Health Division is responsible for a number of programs and services including foodservice & retail food operations, public swimming pool & spa and body art establishment licensure and inspections. NPCHD EH Division is also responsible for mosquito abatement, rabies (animal bite) investigations, nuisance complaints, unwanted tire disposal and the Operations and Maintenance (O&M) Program for sewage treatment systems within the City of New Philadelphia.

2023 NPCHD Environmental Health Outreach activities included partnering with:

- Northeast Central Ohio (NECO) regional partners to discuss the requirements and implications associated with radiological preparedness and discuss prevention, mitigation, response, and recovery strategies to implement to manage a radiological incident.
- NECO regional partners in a Chemical Emergency Surge tabletop exercise where the focus was on a coordinated healthcare response to a chemical emergency and to test the coalition Chemical Emergency Surge Standard Operating Guideline document.
- Tuscarawas County Juvenile Probation to provide food safety education for young people in advance of serving warm and healthy meals for the less fortunate during the holiday season.
- Stark-Tuscarawas-Wayne Recycling District to collect 1646 residential scrap tires from community members between June-December 2023, reducing potential mosquito breeding grounds and eliminating toxins and metals that may leach into the environment.



2023 NPCHD Environmental Health Division highlights include:

- Passed Ohio Department of Agriculture Retail Food Establishment and Ohio Department of Health Public Swimming Pool surveys, outlining NPCHD EH Division is operating these programs as required by Ohio Code.
- Opening 10 new licensed food service facilities, a combination of mobile units, food service operations and food handling establishments.
- 29 animal bite investigations, a 32.5% decrease over 2022.
- Sprayed 5491.3 acres throughout summer breeding months as part of our mosquito abatement program.

# Division Highlights

## VITAL STATISTICS

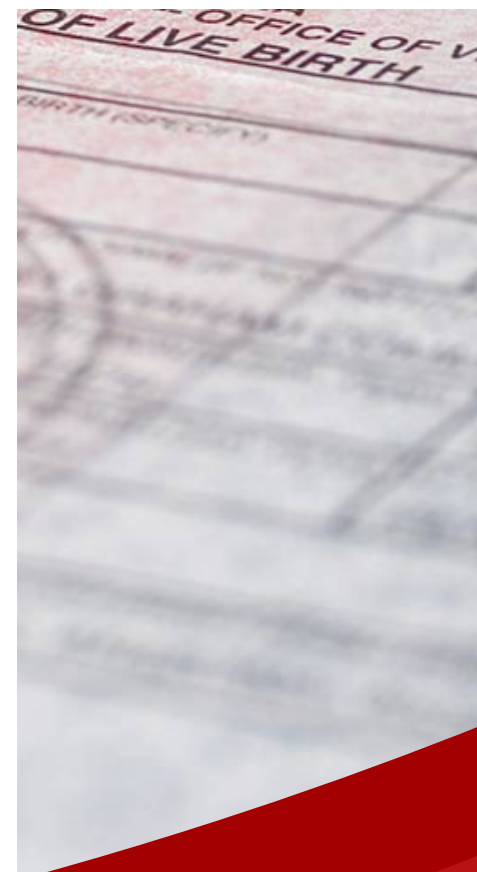
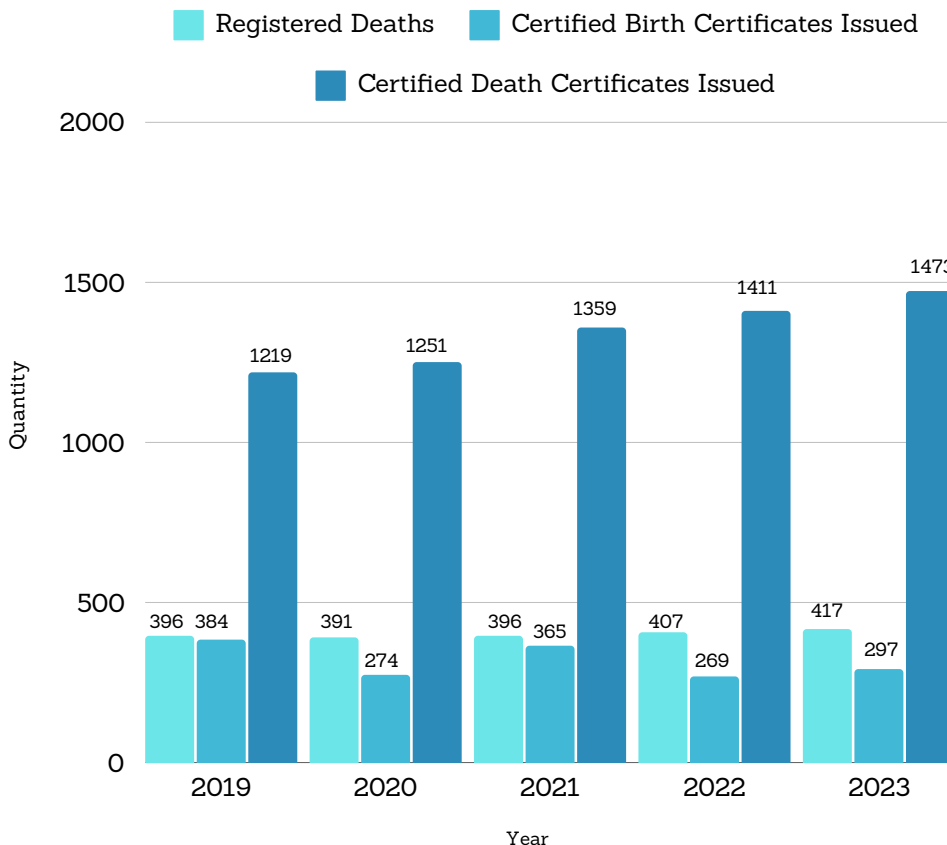
Vital Statistics refer to data about life events that are reported locally and become compiled into national data. This statistical information helps determine public health and policy decisions. It provided a broad perspective on the population's health, influences on health, and health outcomes.

Life events recorded as vital statistics include:

- Numbers and rates of births.
- Key characteristics of births, such as births by sex, location and maternal age.
- Number and rates of deaths.
- Deaths by characteristics such as age, sex, location, and cause of death

Certified copies of birth and death certificates are available for purchase at NPCHD. Necessary forms are located in our lobby and on our website: <https://www.newphilaoh.com/Vital-Statistics>

NPCHD is able to issue birth certificates for any individual born anywhere in the State of Ohio from 1908 to present, but can only issue death certificates for those that expired within NPCHD jurisdiction per Ohio Code.



# Workforce Development



Workforce development in public health aims to improve health outcomes by enhancing the training, skills and performance of public health workers. A well-prepared public health workforce is the foundation of a healthy community. The goal for NPCHD workforce development is to advance skills that will increase competency-based proficiencies and knowledge. NPCHD has implemented a Workforce Development Plan so that staff are experienced, motivated, and well trained in the range of activities and services they may encounter. Additionally, NPCHD staff began training in diversity, equity and inclusion to eliminate health inequities in our community. We plan on additional training in 2024 to better serve our residents, increase access to care, and create a comfortable environment for all to receive our services. Together, NPCHD staff completed 484 hours of workforce development training in 2023.

2023 NPCHD Workforce Development activities included:

✓ Director of Nursing Nichole Bache, BS, RN is a member of the 2023-2024 Leadership Tuscarawas Class. The purpose of Leadership Tuscarawas is to develop passionate, visionary leaders to strengthen the Tuscarawas community. Leadership Tuscarawas is preparing Ms. Bache to be a good steward of the Tuscarawas Valley Community. Program participants develop a strong commitment to community involvement, ensuring that our region has a strong foundation of civic engagement and servant leadership.



✓ Ms. Bache and Bilingual Health Educator Itati Lopez, ASW, completed an intensive training program to become certified Child Passenger Safety Technicians. NPCHD nationally certified child passenger safety technicians are available by appointment to assist the community in both English and Spanish languages to ensure proper installation of car seats.



✓ Environmental Health staff Karleigh Spence and Dana Fischio passed their Registered Environmental Health Specialist (REHS) exams. The advancement to these credentials means the entire NPCHD Environmental Health Division is staffed by fully trained and licensed environmental health specialists.



✓ Ms. Fischio participated in a Kent State University College of Public Health panel discussion with other distinguished environmental health professionals from around northeast Ohio, discussing the challenges and rewards of working in the environmental health field and answered students' questions about how to prepare for jobs as Registered Environmental Health Specialists.



# NPCHD 2024-2027 Strategic Plan

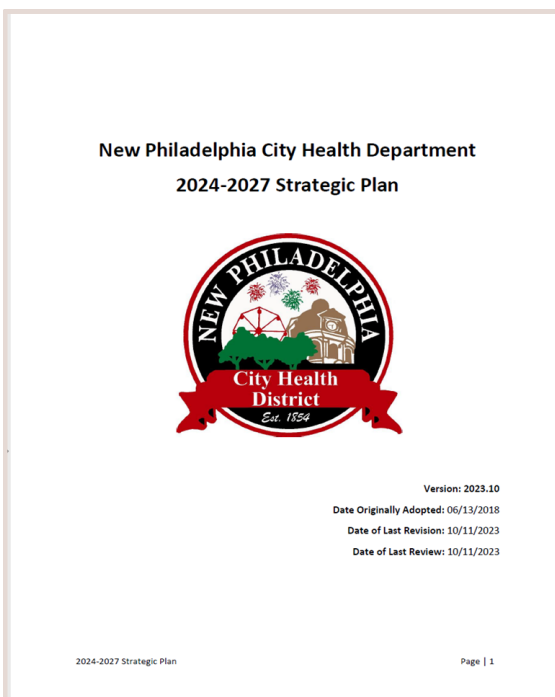
## NPCHD 2024-2027 STRATEGIC PLAN

The NPCHD 2024-2027 Strategic Plan results from a deliberate decision-making process and defines the future for NPCHD over the next three years.

Like a road map, the NPCHD 2024-2027 Strategic Plan indicates NPCHD's current position and the directions the agency can follow to achieve its goals. The strategic plan provides a guide for making decisions and allocating resources to pursue its strategies and priorities. The strategic plan also provides criteria for monitoring the progress and outcome of the strategic plan.

NPCHD completed this strategic plan to:

- State the top priorities NPCHD will focus on over the next three years.
- Outline the goals NPCHD would like to accomplish while working on the top priorities over the next three years.
- Set measurable action steps or objectives to reach those goals.
- Clearly communicate NPCHD's purpose and goals to internal and external stakeholders over the next three years.

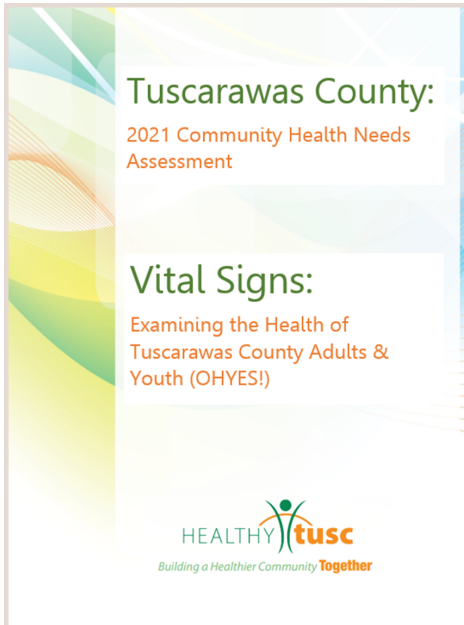
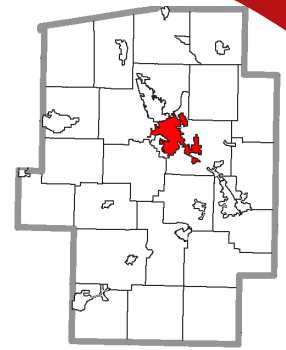


The full NPCHD 2024-2027 Strategic Plan can be found at:

<https://www.newphilaoh.com/Health-Department>



# Community Health Assessment Community Health Improvement Plan



With data gathering beginning in late 2021 and report writing continuing throughout 2022, NPCHD collaborated with community partners to identify and prioritize significant health needs of the community served by NPCDH and beyond. The priorities identified in this report help guide our community health improvement programs and community benefit activities.

The full CHNA can be found at:  
<http://www.newphilaoh.com/health-department>



With work beginning in 2023, priorities and strategies are being implemented at the city and county level with the hope to improve population health and create lasting, sustainable change.

Key Priorities include:

- Health Behaviors
- Access to Care
- Mental Health and Addiction

The full CHIP can be found at:  
<http://www.newphilaoh.com/health-department>

# Noteworthy Tidbits



## Clinic Feedback Sought

- The NPCHD Clinic is seeking customer feedback to help us serve you better. If you have utilized our clinic services, please consider filling out this short survey on your experience:



<http://tinyurl.com/3s86a6ps>



## Did you Know?

- NPCHD inspections are available online for the public to review. Foodservice Operation, Retail Food Establishment and Public Swimming Pool/Spa inspection reports can be found linked to our website:

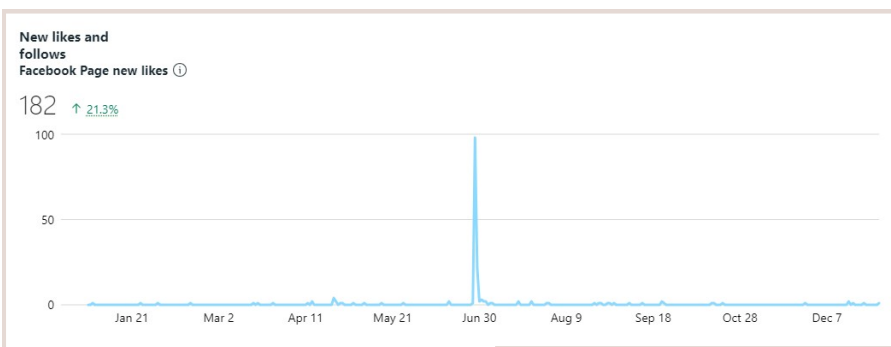


[https://www.newphilaoh.com/  
Environmental-Health-  
Programs](https://www.newphilaoh.com/Environmental-Health-Programs)

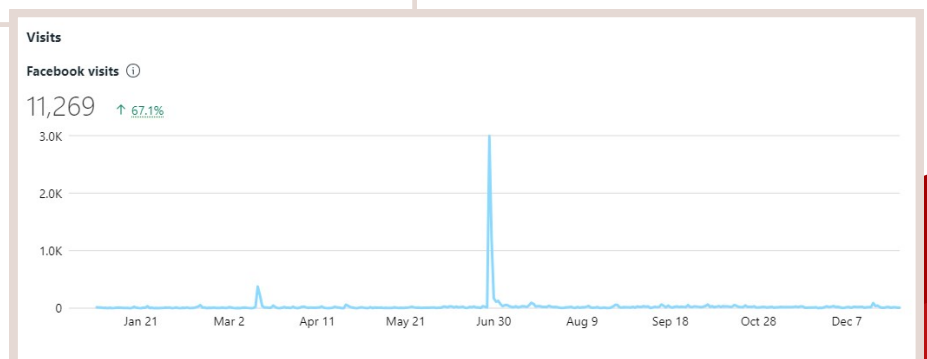
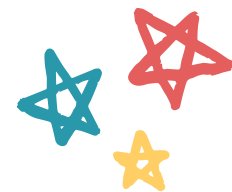
## Social Media Reach

- NPCHD has found using social media tools an effective method to expand reach, and increase access to credible, science-based public health messages. In 2023 NPCHD increased its Facebook Page new likes 21.3% and its Facebook Page visits 67.1% over 2022.

[www.facebook.com/NewPhilaHD](http://www.facebook.com/NewPhilaHD)



Report Range 01/01/2023-12/31/2023



Report Range 01/01/2023-12/31/2023

5491.3

Acres Sprayed for Mosquitos



\$186,308.56

Grant Funds Received



# NEW PHILADELPHIA CITY HEALTH DEPARTMENT Community Footprint 2023

NPCHD works in countless ways to improve the health and well-being of our community. Public health can be individual, environmental or community based. Often public health programs focus on epidemic disease control, sanitation and hygiene; eliminations of toxins in air, water and food; immunization against infection; improvement of health behaviors; and education for a variety of health topics. For more information about the work NPCHD does, explore our website: [www.newphilaoh.com/health-department](http://www.newphilaoh.com/health-department)

1646

Number of Tires Collected

2182

Vital Statistics Services Performed

2545

Vaccines given in the Clinic

689

Translation Services Provided

1412

Clinic Visits Performed

29

Animal Bite Investigations Completed

401

Food Inspections Performed

63

Project Dawn Kits Distributed

4

Known Reversals

484

Workforce Development Hours



# NEW PHILADELPHIA CITY HEALTH DEPARTMENT

The New Philadelphia City  
Health Department is  
Governed  
by the Board of Health.



Front Row Seated: Barbara Schwartz; Dr. Lori Kuehne, MD; Diane Rusznak, RN; Judith Dzigiel, Esq.  
Second Row: Dr. Nicholas Varrati, MD, Medical Director;  
Mayor Joel Day, Board President; Assistant Fire Chief Matt Tharp;

## Meet Our Staff:



Vickie Ianno, RN  
Health Commissioner



Nichole Bache, BSN, RN  
Director of Nursing



Zachary Phillips, RS, REHS  
Director of Environmental Health



Dana Frischio, MPH, MBA, REHS  
Workforce Development and  
Accreditation Coordinator



Sue Geist  
Registrar, Office Supervisor



Karleigh Spence, REHS  
Environmental Health



Maegan Cummings, RN  
Public Health Nurse



Itali Lopez  
Bilingual Health Educator

### CONTACT US



[www.facebook.com/NewPhilaHD/](https://www.facebook.com/NewPhilaHD/)



150 East High Ave, New Philadelphia, OH



330.364.4491 ext 1208



[www.newphilaoh.com/Health-Department](http://www.newphilaoh.com/Health-Department)

